Service Order Form

Return Items to: Datacap Systems, Inc.
Attn: Service Dept.
100 New Britain Blvd.
Chalfont, PA 18914

Name: ______________________
Address: ______________________
Contact: ______________________
Phone #: ______________________
Email: ______________________

Return Repair to: ______________________
Repair to: ______________________
Ship repaired product via: ________

Service Type Request:

R1 Priority Repair _______ (5 business day turnaround, 25% premium)
R2 Standard Repair _______ (30 calendar day turnaround)
W1 Warranty Repair _______ (5 business day turnaround) Purchase Date: _______
(Within One Year of Initial Purchase)

Are unit(s) being returned to Spare Inventory (no loads)? _____ Yes _____ No

OR

Should unit(s) be loaded with Merchant-Specific Application/Deployment ID?
If so, provide Deployment ID: ______________________

Items returned for repair / Problem Description:

<table>
<thead>
<tr>
<th>Qty</th>
<th>Item</th>
<th>Serial #</th>
<th>Problem Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Special Instructions: ____________________________________________

*Please record the serial number of the items you are returning for repair to be used as a reference when checking on the status of repairs.*

Note: Payment terms are based on current account settings. Contact Datacap Sales to make any changes (215-997-8989)